

HOTEL FACILITIES AND SAFETY

ACCOUNTS

We accept all major credit and debit cards. Should you be travelling from overseas we also make it easy offering a facility where you can pay in your own currency. All our terminals are equipped to take both UK and foreign cards. Please ask reception for further information if you have a specific payment query.

ADAPTORS

Adaptors are available from reception, these are subject to availability.

BABY FACILITIES

We like to look after our small friends and make them feel at home. Travel cot's are available via housekeeping. Please contact our reception team on 5101 for further assistance.

BAGGAGE SERVICE

Our concierge team are on hand to assist with baggage and storage. Please call 5132 or 5101.

BREAKAGES, DAMAGES & UNACCEPTABLE BEHAVIOUR

The cost of replacement or repair on any items broken or damaged is the responsibility of the guest. Further costs will incur where rooms cannot be occupied due to damage or breakages.

BREAKFAST

Breakfast is available in our Level four restaurant, Weekdays 6:30 AM - 10:00 AM, Weekends 7:00 AM - 11:00 AM

BUSINESS SERVICE

We offer a complete range of business services at Park Regis Birmingham. Please contact reception on 5101.

CHECK-OUT TIME

Check out time is 11:00. Should you wish to extend your departure time and stay longer please contact reception and every effort will be made to accommodate your request. Extra charges may apply.

DRY CLEANING & LAUNDRY

We offer a same day service for dry cleaning and laundry. Laundry bag can be collected from reception on request.

ELECTRIC POWER

Domestic electric supply throughout the United Kingdom is 240 volts. Standard 3 pin plugs are fitted to domestic appliances.

EXPRESS CHECKOUT

In a hurry? Should you require instant check out please complete an express checkout form in advance which are available from reception. Your invoice will be delivered to your bedroom on the morning of your departure and your payment card deducted for all balances outstanding.

FITNESS STUDIO/GYM

Our fitness studio is located on level 4. The facilities offers a range of equipment and is open 24/7. Please complete a disclaimer at reception and your room key will be activated to gain access.



Park Regis Birmingham
160 Broad Street, B15 1DT
Phone: 0121 369 5555
Email: hello@parkregis-birmingham.com

KEYS

Security is very important to the team and management at Park Regis Birmingham. Please keep your key cards safe and secure. We kindly request that your key card is handed back to reception on departure.

HAIRDRYER

A hairdryer is located in the draw within your wardrobe.

ICE

Ice is available 24/7 via our in room dining team. Please call 5107 or 5101 for assistance.

IRON AND IRONING BOARD

An iron and board can be found within your wardrobe. Please call reception with any queries, we also offer a full laundry and valet service. Charges do apply.

LUGGAGE STORAGE

Luggage can be stored with our reception team. Please contact reception on 5132 or 5101 for luggage collection or further assistance.

LUENIRE DRY SPA

Luenire is an independently operated dry spa is located on level 4. For more information, [visit their website.](#)



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NEWSPAPERS & MAGAZINES

If you require a newspaper please contact the reception on 5132 or 5101.

PARKING

Parking is available at St Martins Place. Please settle parking fees at reception before departure.

RECEPTION

Reception is available 24/7. Dial 5101 for assistance.

SAFETY DEPOSIT BOXES

Each bedroom is equipped with an in room safe. We are happy to store items of significant value within the hotel safe.

SHOWER FACILITIES

All of our bedrooms feature walk-in showers or wet rooms. Please take care when entering and exiting the shower as the floor may be slippery when wet. Keep the bathroom door closed while showering to prevent steam from triggering the fire alarm

SERVICES FOR PEOPLE WITH DISABILITIES

Accessible bedrooms are available, these rooms offer added features to assist those guests who may require additional assistance. A hearing induction loop is installed in all major public areas, we also have additional facilities for various disabilities. Please dial extension 5101 for more information.



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SMOKING

Not permitted within the hotel, this includes electronic cigarettes. Smoking will result in a £200 penalty and in severe cases the management reserves the right to have guests removed from the hotel and formal action will be taken involving our local police authority.

UMBRELLAS

Birmingham is a great city and best explored by foot. We can provide an umbrella for your convenience. A small deposit will be placed on your room account.

UPGRADES

Park Regis Birmingham offers 253 bedrooms including a large selection of Deluxe and Executive Rooms including one feature suite and Birmingham's largest presidential suite. Upgrades are subject to availability, please contact our reception team on 5101 for more information.

WAKE UP CALLS

Wake up calls are available via reception. Please call 5101 to book.

WI-FI ACCESS

To log in, please enter your first name, surname, and email.



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ROOM FACILITIES

All of our 253 bedrooms are designed with a touch of class and relaxation in mind. With modern décor and luxurious bedding, each room is fully-appointed with a variety of amenities.

AIR CONDITIONING

Each of our rooms features comfort climate control for your convenience. The cooling/heating cycle operates every two hours. Allow up to 30 minutes for the room to reach your desired temperature.

DEPARTURES

Guests are reminded to depart by 11:00 daily. Should you wish to extend your departure time and stay longer please contact reception and every effort will be made to accommodate your request. Extra charges may apply.

HAIRDRYER

A hairdryer is located in the draw within the wardrobe. Hold the button on the hairdryer handle to operate.

HOUSEKEEPING

Your experience and sleep comfort is paramount to our team at Park Regis Birmingham. Should you require any additional pillows, coat hangers, blankets or anything else then please contact reception on 5101 where we are happy to help.

WINDOWS

All of our bedrooms offer feature windows and excellent views of Birmingham. For your safety and security, our windows do not open. Our rooms that face the sun heat up quickly. To keep your room cool, please draw the curtains to retain the effectiveness of your air conditioning.



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MEDICAL ASSISTANCE

Should you need emergency medical assistance press the “Emergency” button on your in room phone.

LOCAL HOSPITALS

Queen Elizabeth Hospital Birmingham

Mindelsohn Way, Edgbaston, Birmingham, B15 2GW
www.uhb.nhs.uk / 0121 627 2000.
ngham

Birmingham City Hospital

Dudley Rd, Birmingham B18 7QH
www.swbh.nhs.uk / 0121 554 3801.

Birmingham’s Children’s Hospital

Steelhouse Lane, Birmingham, West Midlands B4 6NH
www.bch.org.uk / 0121 333 9999.

Royal Orthopaedic Hospital

The Woodlands, Bristol Rd S, Birmingham, West Midlands B31
2AP
0121 685 4000.



SAFETY AND SECURITY

At Park Regis Birmingham your safety and security is our paramount concern. We ask all guests to please take a moment to familiarise themselves with the important information below.

Our team are available to help you 24/7, if you have any questions or concerns please call Reception on 5101

EMERGENCY PROCEDURES

The most important part of our safety programme is making sure that you know what to do in the event of an emergency. When you arrive, please take a moment to familiarise yourself with the emergency exits on your floor.

Exits are shown on the floor plan on the back of your guest room door. Stairs are located at both ends of each corridor on every floor.

Emergency Fire Alarms are located on each floor. In the event of an emergency please use the nearest emergency alarm.

Please note that every Monday at 11:00 AM, there will be a scheduled fire alarm test.



PHONE CALLS

Reception Dial 5101

For an outside line Dial 9

Overseas Dial 9, 00 then followed by the country code:

Country	Capital City	Code
Argentina	Buenos Aires	54
Australia	Canberra	61
Austria	Vienna	43
Bahrain	Al-Manamah	973
Belgium	Brussels	32
Brazil	Brasilia	55
Canada	Ottawa	1
Chile	Santiago	56
China	Beijing	86
Denmark	Copenhagen	45
Egypt	Cairo	20
Finland	Helsinki	358
France	Paris	33
Germany	Berlin	49
Greece	Athens	30
Hong Kong	Victoria	852

Hungary	Budapest	36
Iceland	Reykjavik	354
India	New Delhi	91
Indonesia	Jakarta	62
Ireland	Dublin	353
Italy	Rome	39
Jamaica	Kingston	1-876
Japan	Tokyo	81
Jordan	Amman	962
Korea-North	Pyongyang	850
Korea-South	Seoul	82
Kuwait	Kuwait City	965
Luxembourg	Luxembourg	352
Macau	Macau	853
Malaysia	Kuala Lumpur	60
Maldives	Male	960
Malta	Valletta	356
Mexico	Mexico City	52
Monaco	Monaco	377
Morocco	Rabat	212
Nepal	Kathmandu	977
Netherlands	Amsterdam	31

New Zealand	Wellington	64
Norway	Oslo	47
Oman	Muscat	968
Pakistan	Islamabad	92
Philippines	Manila	63
Pitcairn Island	Adamstown	
Poland	Warsaw	48
Polynesia (French)	Papeete	689
Portugal	Lisbon	351
Puerto Rico	San Juan	1-787
Qatar	Doha	974
Russia	Moscow	7
Saudi Arabia	Riyadh	966
Singapore	Singapore	65
South Africa	Pretoria	27
Spain	Madrid	34
Sweden	Stockholm	46
Switzerland	Bern	41
Thailand	Bangkok	66
Turkey	Ankara	90
United Arab Emirates	Abu Dhabi	971
USA	Washington	1



LOCAL TOURIST ATTRACTIONS

Birmingham Symphony Hall

Home of the CBSO and since being opened in 1991 it has been acclaimed as one of the finest concert halls in the world by critics.

Birmingham Hippodrome

One of the largest touring theatres in the UK, make sure you book in advance to avoid disappointment!

Library of Birmingham and Birmingham Museum & Art Gallery

One of the largest touring theatres in the UK, make sure you book in advance to avoid disappointment!

Bullring Shopping Centre

One of the UK's most visited shopping centres, located in the heart of the city and boasting over 160 shops to explore everyone will find something!

Cadbury World

Discover the world of Chocolate here in Birmingham with a fun filled day trip – a must for all chocoholics! Booking in advance is required.

Thinktank Science Museum

An award-winning science museum for a fun-packed family day out.

National Sea Life Centre

Transporting visitors into an underwater world of discovery whilst housing over 2000 creatures from around the world.

National Exhibition Centre (NEC)

The UK's No 1 venue for trade and consumer shows, with over 140 events attracting 2.1 million visitors a year.

International Convention Centre (ICC)

A truly world-class venue and one of Europe's most high profile conference centres.

Barclaycard Arena (NIA)

An outstanding, state of the art sporting and entertainment venue.



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