

HOTEL FACILITIES AND SAFETY

ACCOUNTS

We accept all major credit and debit cards. Should you be travelling from overseas we also make it easy offering a facility where you can pay in your own currency. All our terminals are equipped to take both UK and foreign cards. Please ask reception for further information if you have a specific payment query.

ADAPTORS

Adaptors are available from reception, these are subject to availability.

BABY FACILITIES

We like to look after our small friends and make them feel at home. Travel cot's are available via housekeeping. Please contact our reception team on 5101 for further assistance.

BAGGAGE SERVICE

Our concierge team are on hand to assist with baggage and storage. Please call 5132 or 5101.

BREAKAGES, DAMAGES & UNACCEPTABLE BEHAVIOUR

The cost of replacement or repair on any items broken or damaged is the responsibility of the guest. Further costs will incur where rooms cannot be occupied due to damage or breakages.

BUSINESS SERVICE

We offer a complete range of business services at Park Regis Birmingham. Please contact reception on 5101.

CHECK-OUT TIME

Check out time is 11:00. Should you wish to extend your departure time and stay longer please contact reception and every effort will be made to accommodate your request. Extra charges may apply.

DRY CLEANING & LAUNDRY

We offer a same day service for dry cleaning and laundry. Items must be placed in the laundry bag which can be found in your wardrobe and given to hotel reception by 09:00 daily. Alternatively please call reception on 5101 for your laundry to be collected from your bedroom.

ELECTRIC POWER

Domestic electric supply throughout the United Kingdom is 240 volts. Standard 3 pin plugs are fitted to domestic appliances.

EXPRESS CHECKOUT

In a hurry? Should you require instant check out please complete an express checkout form in advance which are available from reception. Your invoice will be delivered to your bedroom on the morning of your departure and your payment card deducted for all balances outstanding.

FITNESS STUDIO/GYM

Our fitness studio is located on level 4. The facilities offers a range of equipment and is open 24/7. Please complete a disclaimer at reception and your room key will be activated to gain access.



Park Regis Birmingham
160 Broad Street, B15 1DT
Phone: 0121 369 5555
Email: hello@parkregis-birmingham.com

KEYS

Security is very important to the team and management at Park Regis Birmingham. Please keep your key cards safe and secure. We kindly request that your key card is handed back to reception on departure.

HAIRDRYER

A hairdryer is located in the draw within your wardrobe.

ICE

Ice is available 24/7 via our in room dining team. Please call 5107 or 5101 for assistance.

IRON AND IRONING BOARD

An iron and board can be found within your wardrobe. Please call reception with any queries, we also offer a full laundry and valet service. Charges do apply.

LUGGAGE STORAGE

Luggage can be stored with our reception team. Please contact reception on 5132 or 5101 for luggage collection or further assistance.

LUENIRE DRY SPA

Luenire is an independently operated dry spa is located on level 4. For more information, [visit their website.](#)



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NEWSPAPERS & MAGAZINES

If you require a newspaper please contact the reception on 5132 or 5101.

QANTAS FREQUENT FLYER PROGRAMME

We accept Qantas Frequent Flyer cards for all direct bookings with applicable rates at StayWell Hospitality Group properties.

RECEPTION

Reception is available 24/7. Dial 5101 for assistance.

SAFETY DEPOSIT BOXES

Each bedroom is equipped with an in room safe. We are happy to store items of significant value within the hotel safe.

SHOWER FACILITIES

All of our bedrooms feature walk-in showers or wet rooms. Please take care when entering and exiting the shower as the floor maybe slippery when wet.

SERVICES FOR PEOPLE WITH DISABILITIES

Accessible bedrooms are available, these rooms offer added features to assist those guests who may require additional assistance. A hearing induction loop is installed in all major public areas, we also have additional facilities for various disabilities. Please dial extension 5101 for more information.



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SMOKING

Not permitted within the hotel, this includes electronic cigarettes. Smoking will result in a £200 penalty and in severe cases the management reserves the right to have guests removed from the hotel and formal action will be taken involving our local police authority.

STAYWELL REWARDS

If you have not already done so, please enquire about the StayWell Rewards card. Available with our compliments from reception. As a valued member you will receive great discounts and earn points every time you stay at any StayWell Hospitality Group property around the world, terms and conditions do apply.

UMBRELLAS

Birmingham is a great city and best explored by foot. We can provide an umbrella for your convenience. A small deposit will be placed on your room account.

UPGRADES

Park Regis Birmingham offers 253 bedrooms including a large selection of Deluxe and Executive Rooms including one feature suite and Birmingham's largest presidential suite. Upgrades are subject to availability, please contact our reception team on 5101 for more information.

WAKE UP CALLS

Wake up calls are available via reception. Please call 5101 to book.



INDUS
BY PARK REGIS HOSPITALITY



PARK REGIS
BIRMINGHAM



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ROOM FACILITIES

All of our 253 bedrooms are designed with a touch of class and relaxation in mind. With modern décor and luxurious bedding, each room is fully-appointed with a variety of amenities.

AIR CONDITIONING

Each of our rooms feature comfort climate control for your convenience. The controls are featured within your room.

DEPARTURES

Guests are reminded to depart by 11:00 daily. Should you wish to extend your departure time and stay longer please contact reception and every effort will be made to accommodate your request. Extra charges may apply.

HAIRDRYER

A hairdryer is located in the draw within the wardrobe.

HOUSEKEEPING

Your experience and sleep comfort is paramount to our team at Park Regis Birmingham. Should you require any additional pillows, coat hangers, blankets or anything else then please contact reception on 5101 where we are happy to help.

WINDOWS

All of our bedrooms offer feature windows and excellent views of Birmingham. For your safety and security, our windows do not open.



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MEDICAL ASSISTANCE

Should you need emergency medical assistance press the “Emergency” button on your in room phone.

LOCAL HOSPITALS

Queen Elizabeth Hospital Birmingham

Mindelsohn Way, Edgbaston, Birmingham, B15 2GW
www.uhb.nhs.uk / 0121 627 2000.
ngham

Birmingham City Hospital

Dudley Rd, Birmingham B18 7QH
www.swbh.nhs.uk / 0121 554 3801.

Birmingham’s Children’s Hospital

Steelhouse Lane, Birmingham, West Midlands B4 6NH
www.bch.org.uk / 0121 333 9999.

Royal Orthopaedic Hospital

The Woodlands, Bristol Rd S, Birmingham, West Midlands B31
2AP
0121 685 4000.



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SAFETY AND SECURITY

At Park Regis Birmingham your safety and security is our paramount concern. We ask all guests to please take a moment to familiarise themselves with the important information below.

Our team are available to help you 24/7, if you have any questions or concerns please call Reception on 5101

EMERGENCY PROCEDURES

The most important part of our safety programme is making sure that you know what to do in the event of an emergency. When you arrive, please take a moment to familiarise yourself with the emergency exits on your floor.

Exits are shown on the floor plan on the back of your guest room door. Stairs are located at both ends of each corridor on every floor. Emergency Fire Alarms are located on each floor. In the event of an emergency please use the nearest emergency alarm.